

Return for Repair Form

Contact Name: Company Name: Cemple Number: Email Address: Problem Identification: Machine Make: Machine Make: Machine Make: Machine Model #: Year: Serial Number: Error Codes: (Please list of there are any Error Codes Present on Receiver) Problem Identification: Problem Identification: Machine Make: Machine Make: Machine Model #: Year: Serial Number: From Codes: (Please list of there are any Error Codes Present on Receiver) Problem Identification: Problem Identification: Machine Make: Machine Make: Machine Make: Machine Make: Machine Make: Machine Model #: Year: Serial Number: From Codes: (Please list of there are any Error Codes Present on Receiver) Problem Identification: From Codes: (Please list of there are any Error Codes Present on Receiver) Fressure or Blunt Force: YES NO Problem Identification: From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes Present on Receiver) From Codes: (Please list of there are any Error Codes P	Company Informat	Returned Remote Details:					
Description of Fault/ Issue with Remote: Machine Make: Machine Model #: Year: Serial Number: Error Codes: (Please list of there are any Error Codes Present on Receiver) Has the Remote experienced ANY of the follow Conditions: Error Codes: (Please list of there are any Error Codes Present on Receiver) Has the Remote experienced ANY of the follow Conditions: Error Codes: (Please list of there are any Error Codes Present on Receiver) Has the Remote experienced ANY of the follow Conditions: Error Codes: (Please list of there are any Error Codes Present on Receiver) Receiver) Please Issue of the fault	Date: Contact Name: Company Name: Telephone Number: Email Address:			Model :	Remote Control may be found on your receiver box: M880 or M550		Serial Number/ System ID can be found on the front of your receiver labeled: System ID
Machine Make: Machine Model #: Year: Serial Number: Error Codes: (Please list of there are any Error Codes Present on Receiver) Has the Remote experienced ANY of the follow Conditions: Error Codes: (Please list of there are any Error Codes Present on Receiver) Heavy water or rain: YES NO Pressure or Blunt Force: YES NO Power Surge: VES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) YES NO Credit Card Information: Credit Card Type: Credit Card Information: Credit Card Information: Credit Card Number: Name on Card: Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required			Problem I	dentification			
Machine Model #: Year: Serial Number: Has the Remote experienced ANY of the follow Conditions: Error Codes: (Please list of there are any Error Codes Present on Receiver) Heavy water or rain: YES NO Pressure or Blunt Force: YES NO Power Surge: YES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) YES NO Credit Card Information: Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required Customs Clearance Fees (International Only) As required	Description of Fault/ I	ssue with Remote:				ine System:	
Has the Remote experienced ANY of the follow Conditions: Heavy water or rain: Heavy water or rain: YES NO Shaken or dropped: YES NO Power Surge: Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) YES NO Credit Card Information: Credit Card Information: Credit Card Information: Repairs may be paid via credit card for orders Up to \$2000. Credit Card Information/payment is not required for repair. Experies may be paid via credit card for orders Name on Card: Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required							
Serial Number: Has the Remote experienced ANY of the follow Conditions: Error Codes: (Please list of there are any Error Codes Present on Receiver) Heavy water or rain: YES NO Shaken or dropped: YES NO Pressure or Blunt Force: YES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) YES NO Credit Card Information: Credit Card Information: Credit Card Information: Credit Card Number: up to \$2000. Credit Card information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required				Machine Mod	el #:		
Has the Remote experienced ANY of the follow Conditions: Receiver) Firror Codes: (Please list of there are any Error Codes Present on Receiver) First NO Pressure or Blunt Force: VES NO Power Surge: VES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) Credit Card Information: Credit Card Information: Credit Card Information: Credit Card Information: Credit Card Number: up to \$2000. Name on Card: Credit Card information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required							
Receiver) Heavy water or rain: YES NO Shaken or dropped: YES NO Pressure or Blunt Force: YES NO Power Surge: YES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? YES NO Expedite Repair? (additional fee) Credit Card Information: Credit Card Information: Credit Card Number: up to \$2000. Repairs may be paid via credit card for orders up to \$2000. Credit Card Information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required							
Shaken or dropped: YES NO Pressure or Blunt Force: YES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) Credit Card Information: Credit Card Information: Credit Card Number: up to \$2000. Credit Card information/payment is not required for repair. Credit Card information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Has the Remote experienced ANY of the follow Conditions				Please list of there	are any Err	or Codes Present on
Pressure or Blunt Force: YES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) YES NO YES NO Credit Card Information: Repairs may be paid via credit card for orders up to \$2000. Credit Card Information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Heavy water or rain:	YES NO					
Power Surge: VES NO Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) VES NO Credit Card Information: Credit Card Information: Credit Card Type: Credit Card Number: up to \$2000. Name on Card: Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Shaken or dropped:	YES NO					
Concern: Please describe any tests performed in house to identify the source of the fault Billing Information: Quote Requested before Repairs? Expedite Repair? (additional fee) Credit Card Information: Repairs may be paid via credit card for orders up to \$2000. Credit Card Information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Pressure or Blunt Force:	YES NO					
Quote Requested before Repairs? Expedite Repair? (additional fee) Credit Card Information: Repairs may be paid via credit card for orders up to \$2000. Credit Card Information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts Customs Clearance Fees (International Only) As required As required	Power Surge:	YES NO		1			
Credit Card Information: Credit Card Type: Repairs may be paid via credit card for orders up to \$2000. Credit Card Information/payment is not required for repair. Credit Card Number: Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required			Billing Ir	nformation:			
Credit Card Information: Repairs may be paid via credit card for orders up to \$2000. Credit Card Information/payment is not required for repair. Credit Card Number: up to \$2000. Credit Card Information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Ouote Requested before Repairs?		YES	NO	1		
Repairs may be paid via credit card for orders up to \$2000. Credit Card information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required				NO			
up to \$2000. Credit Card information/payment is not required for repair. Expiration Date: Security Code: Repair Service Charges: Labor Rate for non-warranty repairs (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Credit Card Information:		Credit (Card Type:			
Credit Card information/payment is not required for repair. Security Code: Repair Service Charges: Labor Rate for non-warranty repairs \$185.00 / hour (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required							
Security Code: Repair Service Charges: Labor Rate for non-warranty repairs \$185.00 / hour (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required							
Repair Service Charges: Labor Rate for non-warranty repairs \$185.00 / hour (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		p				
Labor Rate for non-warranty repairs \$185.00 / hour (no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required			Securi	ty Code:			
(no diagnostic charge) Replacement Parts As required Customs Clearance Fees (International Only) As required	Repair Service Charges:		_		_,		
Replacement Parts As required Customs Clearance Fees (International Only) As required	Labor Rate for non-warranty repairs		\$185.	00 / hour			ı
Customs Clearance Fees (International Only) As required	(no diagnostic charge)				1		
The state of the s	· · · · · · · · · · · · · · · · · · ·		As re	equired	4		
Return Shinning Charges (if applicable)			As re	equired	4		
Return Shipping Charges (if applicable) As Required	Return Shipping Charges (if applicable)		As Re	equired			

Warranty Repairs:

Warranties on equipment only apply to purchases from Green Climber of North America, Inc. within one year of purchase date.

All repairs on existing tools have a six-month warranty.

Failed maintenance, weather damage and neglect caused by customer error are not covered under Warranty repair.



Return for Repair Form

Shipping Information:

PLEASE BE ADVISED:

- 1. Customer is responsible for return shipping charges to Green Climber of North America, Inc., COD shipments are not permitted and will delay repair of equipment.
- 2. Any packaging that is not sufficient for return shipping will be discarded. New packaging will be made available at customer's expense.

ATTENTION INTERNATIONAL CUSTOMERS:

Customer is responsible for all shipping charges to Green Climber of North America, Inc., COD shipments are not permitted and will delay The following documents are needed for all international return shipments to the U.S.A.

- 1. Commercial Invoice (with reason for shipping REPAIR)
- 2. Packing List (needs exact weights and dimensions of each package returned)
- 3. Waybill (the nominated carrier of your choice will provide this document upon setting up the shipment)

NOTE: Please check with your local customs authority before sending equipment to the U.S. Every customs authority has different procedures and documentation requirements. Some countries require that goods returning to the U.S. be registered prior to shipping.

After the above documents are completed, please scan and email to the below email address and Green Climber contact.

service@greenclimberna.com

If above documents are not received, customs clearance and the repair process will be delayed. Green Climber of North America, Inc is not responsible for any customs clearance delays due to non-receipt or inaccurate documents.

Return Shipping Information (After Repair)							
Customer Bill-To Address:		Customer Return Ship-To Address:					
	Company Name:						
	Address						
	Address						
	City, State, Zip						
	Country						