



MDB srl
Loc. S. Onofrio, 6/A 66034
Lanciano (CH) ITALY
Tel. (+39) 0872 50221
www.mdb srl.com

Green Climber manufacturer, MDB Srl. encourages all end users to CAREFULLY read the operation and maintenance manual prior to operating the Green Climber machines. MDB S.r.l. declines any liability for problems, breakages or damage to due to persons, things or animals, even if caused by non-use of the equipment or failure to comply with the procedures and prescriptions given in the manual.

- Failure to comply with safety regulations
- Operator error
- Improper or negligent use of the machine
- Failure to perform regulated maintenance schedule checks
- Due to modifications, variations and/or installations no approved by the manufacturer

MDB S.r.l. will not be held liable for damage caused by:

- Natural disasters
- Revolts and riots
- Lack of maintenance or incorrect maintenance

The manufacturer warranty begins once the machine is sold to the end user, or to the dealer, if a demo or rental unit. The warranty period is one (1) year beginning at date of sale. THE CUSTOMER MUST COMPLETE AND SUBMIT THE WARRANTY DELIVERY FORM TO THE DISTRIBUTOR OR MANUFACTURER TO VERIFY PURCHASE. IF FORM IS NOT RECEIVED, THE WARRANTY CANNOT BE APPROVED. The Warranty Delivery Form is provided with the manual in all deliveries. WHAT IS COVERED:

- Manufacturing faults or defects
- Recalls

ITEMS NOT COVERED:

- Part of the machine, but that are not manufactured by MDB, ie. tracks, transmission belts, bearings, gearboxes, etc. *these are only covered by the warranty provided by their respective manufacturers*
- Items that have deteriorated due to wear & tear

EXCEPTIONS THAT VOID THE WARRANTY:

- Modifications carried out on the machine without the written approval of manufacturer
- Repairs carried out in unauthorized workshops
- Use of non-original spare parts
- Negligence in the maintenance
- Use of the machine other than that defined in this manual
- Removing the guards installed on the machine: the guards must not be removed under any circumstances; moreover, they must be periodically inspected, and restored to their original condition if damaged
- Failure to comply with the machine-related safety measures mentioned in the operation manual

WARRANTY REQUEST PROCEEDURE:

A warranty request must be made in writing to the dealer, within **THIRTY (30) DAYS** from the fault. Requests must be made on the

Green Climber of North America Website: <https://www.greenclimberna.com/warranty-request>

ALL warranty Claims must specify:

- Name & contact Information of end user
- Machine Model
- Serial Number:
- Date of Sale:



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- Date of Problem:
- Hours on the machine:
- Additional circumstances of problem:
- *** At least two pictures of the problem *** **Warranty Claims MUST include this evidence to proceed with investigation *****

Customer or dealer performing the warranty must reach out to the distributor to define the problem and obtain the proper procedure to fix the issue. The proper procedure will define:

- Parts or materials need
- Billable hours to fix problem

Upon Approval, the warranty claim shall compensate for the following:

- Shop time at the negotiated rate between dealer and distributor
- Parts needed to perform repair

The Warranty Claim will NOT compensate for:

- Travel time
- Shop hours exceeding the time allotted in the procedure
- Additional parts than approved by distributor

Upon Approval, the replacement part/s will be authorized & shipped. Once Warranty parts are received by Claimee, faulty parts must be returned to your Distributor. Please include your machine model and serial number in on the shipping label.

The Distributor Address is:

Green Climber of North America

500 E. Cossitt Avenue

LaGrange, IL 60525

RE: Model: _____ / Serial Number: _____

ENGINE WARRANTY:

The customer is responsible for registering the machine's engine with the engine manufacturer. Engine warranties are dependent on engine manufacturer. Green Climbers are equipped with one of the following engines. Registration links are provided below:

Kohler Diesel Engine - Three Year OEM Warranty

Direct Registration Site: tinyurl.com/22ty6472

Yanmar Diesel Engines - Two Year OEM Warranty

Direct Registration Site: tinyurl.com/6js97vxe

For questions, troubleshooting or more information, please contact

Green Climber of North America
Main Office: 708-354-2171
E-mail: info@greenclimberna.com

or the Green Climber Manufacturer:
MDB Srl
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